



Relationship Banking – SME UPS Campaign

Unrestricted

Terms and Conditions:

- 1 All applicants taking up the campaign agree that the campaign terms and conditions set out herein are binding on them. A copy of the campaign terms and conditions is available on the Voltex website for the duration of the campaign.
- 2 The Organiser of this campaign is Absa. For the purpose of this campaign “Absa” means Absa Bank Limited (Registration number 1986/004794/06), all subsidiaries and associates of Absa Bank Limited.
- 3 The applicant acknowledges that he/she has been given enough time to read these terms and conditions before taking up this campaign.
- 4 **Personal information:**
 - 4.1 Absa will only collect, store and process your personal information, such as name, age, telephone number and email address for the purpose of the campaign. This will not affect any existing marketing preferences that you have registered with Absa.
 - 4.2 By signing up for Small Business Friday during this campaign period, the customer’s personal information may be transferred to our service providers and agents (including their sub-contractors) to store and use as necessary for this campaign. We will never pass your information to any third party for them to use in their own direct marketing without your consent.
- 5 **Eligibility Criteria**
 - 5.1 To qualify the participant must:
 - 5.1.1 be a South African citizen and hold a South African bar-coded green ID document or ID card residing in South Africa.
 - 5.1.2 be 18 years or older.
 - 5.1.3 be an existing Absa SME customer, with a transactional account and Absa merchant facilities.
 - 5.1.4 have signed up for Small Business Friday during 10 October 2022 to 30 November 2022.
- 6 **Campaign Details**
 - 6.1 Two Hundred and Fifty (250) qualifying SME customers will receive a voucher for an Uninterrupted Power Solution (UPS);
 - 6.2 The voucher is only redeemable online via Voltex website <https://www.voltex.co.za/sme-ups-redeem> and
 - 6.3 The voucher, password, and voucher redemption process will be e-mailed to the qualifying customers within 14 working days from successful Small Business Friday registration over the duration of the campaign.

7 The following conditions apply:

- 7.1 The UPS device benefit is not convertible to cash or transferable to any other form.
- 7.2 The UPS installation and maintenance costs are for the customer's account.
- 7.3 Delivery service of the UPS is included in the voucher received by the customer.

8 For UPS device redemption of voucher assistance, delivery, installation and after-sales enquiries or service, the customer is to contact Bidvest Support directly on:

| Name | Contact number | Email address |
|---------------------|-----------------------|---------------------------|
| Elsabe van den Berg | 011 864 2090 | elsabevdberg@voltex.co.za |
| Kelly Swartz | 011 864 2132 | Kelly.swartz@voltex.co.za |

Operating hours: Monday to Friday: 08:00 to 16:00. Closed on Saturdays and Sundays and Public Holidays.

9 Campaign Period

9.1 This campaign starts from 10 October 2022 and ends on the 30 November 2022, or once 250 Absa SME's have signed up for Small Business Friday – whichever comes first.

10 Exclusions

- 10.1 This campaign excludes the following applicants;
 - 10.1.1 All Absa staff, including Spouses and/or Common Law Partners.
 - 10.1.2 Non-Residents and Temporary Residents.

11 Absa may collect and process personal information from the customer and share it with service providers and other third parties for the purposes of providing our products, services, or the UPS benefit.

12 Absa reserves the right to withdraw or alter this campaign should it be deemed necessary.

13 All applications are subject to Absa's product terms and conditions, credit assessment and affordability assessment criteria.